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**THE NATIONAL COLLEGE BASAVANAGUDI, BENGALURU- 04**  
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# **Report of Feedback Analysis (2020-21) Student Satisfaction Survey**

## ***Introduction:***

The National College-Autonomous, Basavanagudi, Bengaluru, aims to offer the best possible environment and learning experience to encourage students to perform to their full potential for academic achievement. Students, Teachers Alumni and Employers play an important role in the evaluation, development and enhancement of the quality of this learning experience. The National College collects the feedback on various Teaching-Learning aspects from the Students and Parents. The feedback collected from the individuals has been analysed and taken to the consideration for the development of Teaching-Learning environment.

## ***Students' Satisfaction Survey Report***

The Students' Satisfaction survey on Teaching-Learning at The National College-Autonomous, Basavanagudi, Bengaluru campus is designed to get decisive feedback from Students that can be used towards the improvements in the quality of Teaching-Learning environment. For the academic year 2020-21, Students' feedback is sought from around 1105 Students about the Teaching-Learning environment. The Students had given their responses for the following Questionnaire:

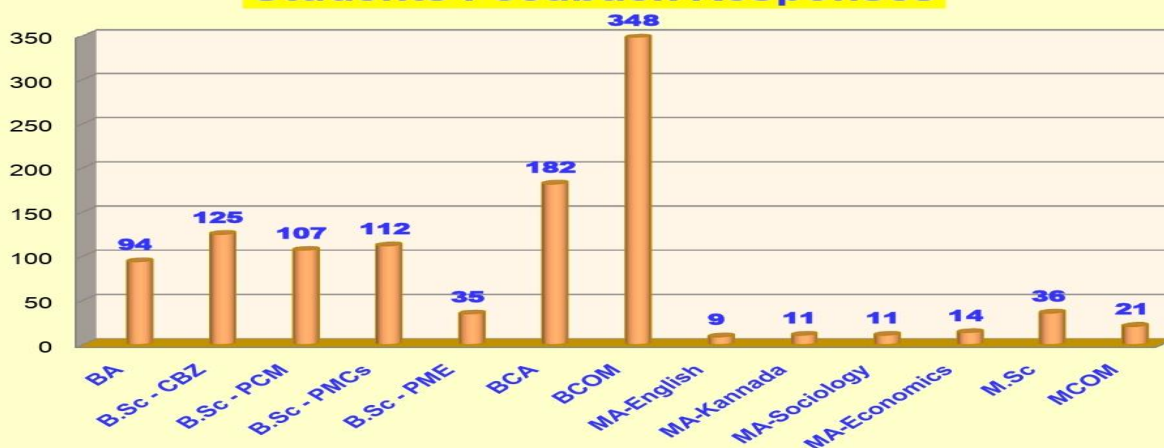
Question Number	Teaching-Learning Environment Questionnaire
1.	Students' Counseling and guidance during COVID-19 pandemic.
2.	The percentage of syllabus completed in the class.
3.	Did the teachers come well prepared for the class?
4.	How well were the teachers able to communicate?
5.	The teacher's approach to teaching can best be described as.
6.	The internal evaluation process is fair.
7.	Was your performance in assignments discussed with you?
8.	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
9.	The teaching and mentoring process in your institution enables you with cognitive, social and emotional growth.
10.	The institution provides multiple opportunities to learn and grow.
11.	Teachers inform you about your subject and language competencies, course outcomes and programme outcomes.
12.	Your mentor does a necessary follow-up with an assigned task to you.
13.	The teachers illustrate the concepts through examples and applications.
14.	The teachers identify your strengths and encourage you by providing challenging exercises/ you with graded exercises.

15.	Teachers are able to identify your weaknesses and help you to overcome them.
16.	As a student, you were a part of monitoring and reviewing the quality of teaching-learning process
17.	The teachers use Learner centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
18.	Teachers encourage you to participate in extracurricular activities.
19.	Teachers make continuous effort to equip you soft skills, life skills and employability skills .
20.	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?
21.	20. The teachers encourage you to refer journals, articles and magazines available in the Library.
22.	The library is well resourced to meet your academic references.
23.	The Library hour allotted in the timetable is sufficient for your additional references.
24.	The overall quality of teaching-learning process in your institute has contributed to your personality and growth in education.

### The National College Basavanagudi, Bengaluru - 4 Students Satisfaction Survey Report 2020-21

Sl No.	Programme	Response
1	BA	94
2	B.Sc - CBZ	125
3	B.Sc - PCM	107
4	B.Sc - PMCs	112
5	B.Sc - PME	35
6	BCA	182
7	BCOM	348
8	MA-English	9
9	MA-Kannada	11
10	MA-Sociology	11
11	MA-Economics	14
12	M.Sc	36
13	MCOM	21
	<b>Total</b>	<b>1105</b>

#### Students Feedback Responses



1. Students' Counseling and guidance during COVID-19 pandemic.



2. The percentage of syllabus completed in the class



3. Did the teachers come well prepared for the class?



4. How well were the teachers able to communicate?



5. The teacher's approach to teaching can best be described as



6. The internal evaluation process is fair





7. Was your performance in assignments discussed with you?



8. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



9. The teaching and mentoring process in your institution enables you with cognitive, social and emotional growth



10. The institution provides multiple opportunities to learn and grow.



11. Teachers inform you about your subject and language competencies, course outcomes and programme outcomes



12. Your mentor does a necessary follow-up with an assigned task to you



13. The teachers illustrate the concepts through examples and applications.



14. The teachers identify your strengths and encourage you by providing challenging exercises/ you with graded exercises



15. Teachers are able to identify your weaknesses and help you to overcome them.



16. As a student, you were a part of monitoring and reviewing the quality of teaching-learning process



17. The teachers use Learner centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences



18. Teachers encourage you to participate in extracurricular activities.





19. Teachers make continuous effort to equip you soft skills, life skills and employability skills



20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



21. The teachers encourage you to refer journals, articles and magazines available in the library



22. The library is well resourced to meet your academic references



23. The Library hour allotted in the timetable is sufficient for your additional references



24. The overall quality of teaching-learning process in your institute has contributed to your personality and growth in education



## Students Satisfaction Survey Responses 2020-21

Question	Excellent	Very Good	Good	Bad	Poor
1	765	292	46	2	0
2	560	396	144	5	0
3	427	587	84	7	0
4	451	463	176	15	0
5	475	386	237	7	0
6	489	379	233	4	0
7	576	341	183	5	0
8	590	338	168	9	0
9	544	324	223	14	0
10	428	419	250	8	0
11	524	360	216	5	0
12	536	351	214	4	0
13	540	364	197	4	0
14	574	299	215	17	0
15	596	330	173	6	0
16	524	447	129	5	0
17	473	404	216	12	0
18	539	354	205	7	0
19	513	382	201	9	0
20	644	310	133	18	0
21	546	383	170	6	0
22	582	350	158	15	0
23	532	406	155	12	0
24	475	445	175	10	0

## Students Satisfaction Survey Analysis 2020-21

Question Number	Mean	Median	Standard Deviation	Minimum	Maximum
1	3.65	4	0.57	1	4
2	3.37	4	0.72	1	4
3	3.30	3	0.63	1	4
4	3.22	3	0.76	1	4
5	3.20	4	0.79	1	4
6	3.22	3	0.79	1	4
7	3.35	4	0.77	1	4
8	3.37	4	0.77	1	4
9	3.27	3	0.82	1	4
10	3.15	3	0.79	1	4
11	3.27	3	0.78	1	4
12	3.28	3	0.78	1	4
13	3.30	3	0.77	1	4
14	3.29	4	0.83	1	4
15	3.37	4	0.76	1	4
16	3.35	3	0.70	1	4
17	3.21	3	0.79	1	4
18	3.29	3	0.78	1	4
19	3.27	3	0.78	1	4
20	3.43	4	0.76	1	4
21	3.33	3	0.75	1	4
22	3.36	4	0.77	1	4
23	3.32	3	0.75	1	4
24	3.25	3	0.75	1	4



## Overall Students Satisfaction Survey Responses



Majority of the Students' (49%) agreed that the Teaching-Learning environment is Excellent. Around 34% of the Students' agreed that the Teaching-Learning aids provided in the college is very Good. It is observed that 16% of the respondents agreed that the Teaching-Learning systems are Good. The Students feedback revealed that 1% of them agreed Bad and none of them agreed Poor.

The Feedback report will be placed before the academic council and governing body for continuous improvement in the areas where the questions are underperforming.

